

Top of the Class Training for New Zealand's Veterinarians

How VCNZ streamlines biosecurity preparedness and cuts administrative workload with TopClass

OVERVIEW

The Veterinary Council of New Zealand (VCNZ) is the statutory regulator of the veterinary profession responsible for upholding standards that protect the veterinary practice. It registers veterinarians, issues annual practising certificates, sets standards for education and conduct, manages complaints and disciplinary processes, and advises government on veterinary and educational matters. VCNZ delivers targeted biosecurity training at the request of government, an uncommon role for a regulator.

PROBLEM

VCNZ faced a challenge delivering and tracking professional education for veterinarians. Under a national biosecurity preparedness initiative, it was tasked to train and accredit 200 veterinarians, with plans to expand the program to all practising vets. However, VCNZ had no

system to deliver or track training, record completions, or maintain an accurate register of authorised veterinarians. To meet its regulatory obligations, VCNZ needed a secure, integrated solution to manage training delivery and oversight.

AT A GLANCE



VETERINARY COUNCIL
OF NEW ZEALAND
Te Kaunihera Rata Kararehe o Aotearoa

INDUSTRY

Regulatory Body

SOLUTIONS

TopClass

REGISTRANTS

5,000+

WEBSITE

vetcouncil.org.nz

PARTNER



“ The beauty of TopClass is that veterinarians can log in, complete the training, and we can keep accurate records of who's done what. It just works. ”

– CEO of VCNZ

THE IMPACT

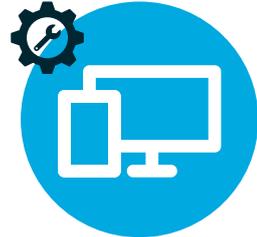


100+

**Hours of
Administrative
Work Saved**



**Streamlined training
accessibility and
scalability**



**Reliable, Low-
Maintenance
Technology**

SOLUTION

VCNZ implemented TopClass to deliver and manage its national biosecurity training program for veterinarians through a smooth and well supported rollout. The platform gave the organisation a central, reliable way to deliver online learning, track completion, and maintain accurate records. VCNZ created an easy-to-use learning environment where veterinarians can access and complete training through the Council's existing portal.

TopClass enables VCNZ to identify and track authorised participants, ensure consistent training delivery, and keep all records up to date. The system is now intuitive and simple for staff to manage, even without prior LMS experience.

- ✓ **Streamlined administration processes**, reducing manual work and eliminating data duplication.
- ✓ **Smooth and efficient implementation** supported by expert TopClass support guidance.
- ✓ **Accurate tracking of training completion**, allowing VCNZ to maintain an up-to-date register of authorised veterinarians.
- ✓ **Positive user experience**, with veterinarians and staff finding the system intuitive and easy to use.

“ *TopClass did a great job; the implementation was really smooth.* ”

– CEO of VCNZ